GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:1770
ANSWERED ON:26.07.2017
Increase in Fare
Pal Shri Jagdambika

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Railways fares have been increased during the last three years;

(b) if so, the number of times these have been increased along with the category-wise details thereof; and

(c) the details of the time-limit to get waitlisted tickets cancelled on non-confirmation of seats along with the details of deduction, if any, in fare?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS

(SHRI RAJEN GOHAIN)

(a) to (c) A Statement is laid on the Table of the House.

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STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (c) OF UNSTARRED QUESTION NO. 1770 BY SHRI JAGDAMBIKA PAL TO BE ANSWERED IN LOK SABHA ON 26.07.2017 REGARDING INCREASE IN FARE

(a) & (b) The details of increase in Passenger fares during the last three years are as under:-
In 2014-15, Passenger fares for all classes were increased from 25/6/2014 by 14.2% inclusive of 4.2% on account of Fuel Adjustment Component (FAC). However, there was no increase in Second Class (Ordinary) Suburban fares upto a distance of 80 kilometers.
During 2015-16, Passenger fares have not been increased. However, the minimum chargeable passenger fare for Second Class Non-suburban services has been increased from ? 5 to ? 10 to bring it at par with the rate of Platform tickets from 22.11.2015.
The Flexi fare system has been introduced in Rajdhani/Duronto and Shatabdi trains from 09.09.2016. Under this system, the base fare increases by 10% with every 10% of berths sold subject to maximum prescribed limit of 1.5 times in classes Second Air Conditioned, Sleeper, Second Sitting (Reserved), Air Conditioned Chair Car and 1.4 times in Air Conditioned 3-Tier. From 01.01.2017, it has been decided to allow 10% rebate in basic fare on vacant berths/ seats after preparation of first chart in all trains including Rajdhani, Shatabdi and Duronto trains on an experimental basis for six months. Provision of Tatkal quota has been reduced in flexi fare trains from maximum 30% to 10% of the total berths availability. Apart from above, from 20.12.2016 discounted fare has been offered for the passengers of Jaipur-Ajmer and Ajmer-Jaipur in 12015/12016 New Delhi-Ajmer Shatabdi Express and for the passengers of Bengaluru City-Mysuru and Mysuru-Bengaluru City in 12007/12008 Chennai Central − Mysuru Shatabdi express on an experimental basis for a period of six months.

New trains like Humsafar Express, Tejas Express, Antyodaya Express and Mahamana Express have been introduced on higher fare on cost recovery basis.

(c) In case of wait-listed e-tickets on which status of all the passengers is on waiting list even after preparation of reservation chart, names of all such passengers booked on that PNR (Passenger Name Record) is dropped from the reservation chart and refund of fare is credited to the account from which booking transaction took place after deducting clerkage charge.
For waitlisted I-tickets, such tickets are cancelled at the Computerised Passenger Reservation System (PRS) and thereafter refund claims have to be made online as per Refund Rule upto half an hour before the scheduled departure of the train. After that, refund amount after deducting clerkage charge is credited to the account from which booking transaction took place.
Moreover, waitlisted PRS counter tickets are cancelled across the reservation counter upto half an hour before the scheduled departure of the train and due refund amount after deducting clerkage charge is given across the reservation counter.
The rate of clerkage charge is ? 60 per passenger for all reserved class tickets.

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